

Wednesday

■ Billing
■ OM/PA

■ Clinical
■ Patient Experience

■ Practice Management

	Amphitheatre	Emerald 3	Emerald 2	Emerald 1	Diamond
7:30 – 8:15	Breakfast				
8:15 – 9:30		General Session What's New			
9:45 – 10:45	Integrating Mental Health Services At Your Practice (CEU) Christoph Diasio, MD, Nathan Morgan Judy Orton, MD	Optimizing PCC EHR	Clinical Quality Measure (CQM) Reporting Within PCC EHR	Mastering Claims Reports	Beyond the Basics: Best Practices Using the New PCC eRx
11:00 – 12:00	ICD-10 Review (CEU)		Immunization Inventory	Bright Futures: What (to screen)? Why (there's evidence)? How (to get paid)? (CEU) Joseph Hagan, MD	Encouraging No Show Reduction Round Table (CEU)
12:00 – 1:15	Lunch				
1:15 – 2:15	Practices Can't Afford to Get Human Resources Wrong (CEU) Michelle Ann Richards, BSHA, CPC, CPCO, CPMA, CPPM	Pediatric Coding Updates (CEU) Donelle Holle, RN	PCC Roadmap	Supporting LGBTQA Kids and Families (CEU) Dana J. Kaplan, Outright Vermont and Nicholas Bonenfant, MD.	What's Next with PCC eRx?
2:30 – 3:30	PCC's Clinical Reports			Telemedicine and PCC	Improving Your Practice Health with PCC Dashboard
3:45 – 4:45	Personal Collections (CEU)	How To Add Or Remove A Practice Partner (CEU)		Coding for Telemedicine (CEU)	

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8:30 – 9:30	Pediatric Coding Updates (CEU) Donelle Holle, RN	Front Desk Best Practices (CEU)	Beyond the Basics: Best Practices Using the New PCC eRx	Recall Strategies (CEU)	Creating Your Own Reports With The Smart Report Suite
9:45 – 10:45			Compliance Is Not a Policy Manual, It's a Process (CEU) Michelle Ann Richards, BSHA, CPC, CPCO, CPMA, CPPM	Recaller Interactive	Protocol Work Session
11:00 – 12:00	KIDS (CEU) Paul Vanchiere	Physician Partnership Compensation Models (CEU)	What's Next with PCC eRx?		
12:00 – 1:15	Lunch				
1:15 – 2:15	Back Office Best Practices (CEU)	Practical Pediatric Legal Updates (CEU) Shirin Hart, Esq Anne Cramer, Esq	How a Scribe Can Improve Your Life! (CEU) Jeanne Marconi, MD	Integrating Nutrition into the Pediatric Practice (CEU) Leslie Langevin, MS RD CD	Oversight Reporting
2:30 – 3:30		Practical Pediatric Legal Updates Q&A Shirin Hart, Esq Anne Cramer, Esq	PCMH and Your Community (CEU) Susanne Madden	EHR Peer Exchange	
3:45 – 4:45	Insurance Education 101 for Patients (CEU)	Security Risk Assessment (CEU) Paul Vanchiere	Collections Roundtable (CEU)	How to Best Use Your Client Advocate	

Friday

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	Amphitheatre	Emerald 3	Emerald 2	Emerald 1	Diamond
7:30 – 8:15	Breakfast				
8:15 – 9:30		General Session - Social Media Tips & Tricks ^(CEU) Natasha Burgert, MD			
9:45 – 10:45	Live Podcast - Your Practice Management Calendar ^(CEU) Suzanne Berman, MD	Scheduling Optimization Roundtable	Appointment Book Preview	Patient Advocacy ^(CEU) Michael Warner, MD	PCC Resources for PCMH Recognition
11:00 – 12:00			EHR Tools	Optimizing Adolescent Well Visits ^(CEU) Erica J. Gibson, MD	
12:00 – 1:15	Lunch				
1:15 – 2:15	Improving Workflows with Cheap Tech Hacks ^(CEU) Suzanne Berman, MD	Meaningful Use	Beyond the Basics: Best Practices Using the New PCC eRx	How to Rock Your Practice's Website: Tips from the Experts ^(CEU) Scott Beyer	Immunization Inventory
2:30 – 3:30	How Payer Contracts Are Evolving in the Era of Big Data and Value-Based Payments ^(CEU) Susanne Madden		Order Workflow Roundtable	Easy Ways to Participate in Research Using Your EHR Alex Fiks, M.D.	From PCC to Spreadsheets
3:45 – 4:45	HIPAA Faux Pas ^(CEU)	Where Are You Losing Money? ^(CEU)			