

Wednesday

■ Practice Management
 ■ Patient Communication
 ■ Coding/Billing
■ Clinical
 ■ Business Management

7:30 - 8:15	Breakfast (Aspen Ballroom)				
8:15 - 9:30	General Session: PCC Year in Review & Updates to PCC Software <i>Scott Ploof, CSM</i>				
9:45 - 10:45	Clinical Interoperability: Health Care Data is on the Move <i>Jen Marsala, CSM, PMI-ACP</i> Room: Maroon Peak	A Practice Evaluation in 60 Minutes (CEU) <i>Chip Hart</i> Room: Colorado B	Front Desk Best Practices (CEU) <i>Lynne Gratton, CPPM, AAPC Fellow</i> Room: Colorado A	Medical Home as Process Improvement Model (CEU) <i>Susanne Madden, MBA, CCE, The Verden Group</i> Room: Mt. Oxford	Improve Patient Education (CEU) <i>Tim Proctor & Jan Blanchard, PCP, CPMA</i> Room: Mt. Columbia
	PCC eRx 101: Prescribing Made Easy <i>Lauren Gluck, PMP</i> Room: Mt. Oxford	PCC Auditing, What's Available? <i>Scott Ploof, CSM</i> Room: Maroon Peak		How to Determine the Value of Your Practice (CEU) <i>Paul Vanchiere, PMI</i> Room: Mt. Columbia	Patient Engagement (CEU) Moderator: <i>Chip Hart</i> Room: Colorado B
12:00 - 1:15	Lunch (Aspen Ballroom)				
1:15 - 2:30	PCC eRx 201: Optimizing Your Prescribing Experience <i>Morgan Ellixson-Boyea, CPhT, CSM</i> Room: Mt. Columbia	Pediatric Coding Best Practices (CEU) <i>Jan Blanchard, CPC, CPMA</i> Room: Colorado A	The PCC Experience, Your Way <i>Lisa Legge, CPPM & Bryan LeMoine</i> Room: Maroon Peak	Practices Can't Afford to Get Human Resources Wrong (CEU) <i>Michelle Richards, BSHA, CPC, CPCO, CPMA, CPPM of Coding & Compliance Experts, LLC</i> Room: Colorado B	Navigating Social Media for Your Pediatric Practice (CEU) <i>Bettina Dold, M.S.</i> Room: Mt. Oxford
	Telemedicine and PCC <i>Jan Blanchard, CPC, CPMA</i> Room: Colorado B	Insurance Billing Workflow: From Claim to Paid (CEU) <i>Lynne Gratton, CPPM, AAPC Fellow</i> Room: Mt. Columbia	Destination: "Connected" Pediatrics (CEU) <i>Todd Wolynn, MD, Kids Plus Pediatrics of Pittsburgh, PA</i> Room: Colorado A	Minors and Risk (CEU) <i>Dean McConnell, Esq., COPIC</i> Room: Mt. Oxford	Build Your Brand! (CEU) <i>Susanne Madden, MBA, CCE, The Verden Group</i> Room: Maroon Peak
4:15 - 4:45	pocketPCC and Immunization ACK messages <i>Randy Lavin</i> Room: Colorado A		Patient Portal and Care Plans <i>Jim Leahy</i> Room: Colorado B		

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7:30 - 8:15	Breakfast (Aspen Ballroom)				
8:15 - 9:30	General Session: PCC Road Map Review <i>Paula VanDeventer, PMP, CSM</i>				
9:45 - 10:45	Charting for CQMs in PCC EHR <i>Jim Leahy</i> Room: Mt. Oxford	Pediatric Coding Updates (CEU) <i>Donelle Holle, RN, Peds Coding Inc.</i> Room: Colorado A	Oversight Reporting: Using Data to Make Practice-Level Decisions <i>Tim Proctor</i> Room: Maroon Peak	PCC Roadmap Playback and Voting <i>Paula VanDeventer, PMP, CSM</i> Room: Colorado B	Pediatrician as Advocate (CEU) <i>Todd Wolynn, MD, Kids Plus Pediatrics of Pittsburgh, PA</i> Room: Mt. Columbia
11:00 - 12:00	PCC EHR's Appointment Book: Scheduling Made Easy <i>Bryan LeMoine</i> Room: Mt. Columbia	(Continued from previous session)	(Continued from previous session)	(Continued from previous session)	Improve your Practice Website (CEU) <i>Bettina Dold, M.S.</i> Room: Mt. Oxford
12:00 - 1:15	Lunch (Aspen Ballroom)				
1:15 - 2:30	Protocol Configuration Best Practices <i>Moderator: Lauren Gluck, PMP</i> Room: Colorado B	Personal Collections Best Practices (CEU) <i>Jan Blanchard, PCP, CPMA</i> Room: Colorado A	No Show Reduction <i>Randy Lavin & Lynne Gratton, CPPM, AAPC Fellow</i> Room: Maroon Peak	Create Your Strategic Plan (CEU) <i>Tim Rushford, PedsOne</i> Room: Mt. Columbia	Disaster Preparedness for Medical Practices (CEU) <i>Susanne Madden, MBA, CCE, The Verden Group</i> Room: Mt. Oxford
2:45 - 4:00	Order Workflow Roundtable <i>Facilitator: Lauren Gluck, PMP</i> Room: Mt. Columbia	Claim Submission and Medicaid <i>Randy Lavin</i> Room: Colorado A	PCC Resources for PCMH <i>Tim Proctor</i> Room: Maroon Peak	Physician Partnership Compensation Models (CEU) <i>Chip Hart</i> Room: Mt. Oxford	Disaster Recovery (CEU) <i>Moderator: Lynne Gratton, CPPM, AAPC Fellow</i> Room: Colorado B
4:15 - 4:45	pocketPCC and Immunization ACK messages <i>Randy Lavin</i> Room: Colorado A		Patient Portal and Care Plans <i>Jim Leahy</i> Room: Colorado B		

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7:30 - 8:30	Breakfast (Aspen Ballroom)				
8:30 - 9:30	Clinical Reports: Use Data to Meet Your Practice's Clinical Goals <i>Dan Gillette</i> Room: Colorado B	Pediatric Coding Updates (CEU) <i>Donelle Holle, RN, Peds Coding Inc.</i> Room: Colorado A	Improve Your Practice Health with PCC's Practice Vitals Dashboard <i>Tim Proctor</i> Room: Maroon Peak	When to Add a New Provider (CEU) <i>Paul Vanchiere, PMI</i> Room: Mt. Columbia	Trends in Cyber Security for 2018 that every Independent Practice Should Know <i>Marissa Maldonado, The Coker Group</i> Room: Mt. Oxford
9:45 - 10:45	Optimizing PCC EHR: Workflow and Configuration Improvements You Can Use Today <i>Jim Leahy</i> Room: Mt. Columbia	A/R Collection Strategies (CEU) Moderator: <i>Chip Hart</i> Room: Colorado B	HIPAA Check-Up: Are You Protecting Patient Health Information? (CEU) <i>Lauren Gluck, PMP</i> Room: Colorado A	Growing Your Business (CEU) Moderator: <i>Randy Lavin</i> Room: Colorado B	
11:00 - 12:00	Obesity and Chronic Disease Management (CEU) Moderator: <i>Tim Proctor</i> Room: Mt. Oxford	Small Practice Roundtable (CEU) Facilitator: <i>Jim Leahy</i> Room: Mt. Columbia	Avoiding Bottlenecks in Patient Flow (CEU) <i>Jan Blanchard, PCP, CPMA & Lynne Gratton, CPPM, AAPC Fellow</i> Room: Colorado B	Best Practices for Reducing Expenses: It Starts With Best Savings (CEU) <i>Ken Fenchel, MA, PA, IPMSO</i> Room: Colorado A	Improving HPV Vaccination Rates (CEU) <i>Christoph Diasio, MD, Sandhills Pediatrics, Inc., Tim Proctor</i> Room: Mt. Oxford
12:00 - 1:15	Lunch (Aspen Ballroom)				
1:15 - 2:30	PCC eRx 201: Optimizing Your Prescribing Experience <i>Morgan Ellixson-Boyea, CPhT, CSM</i> Room: Colorado A		Integrating Mental Health Services at Your Practice (CEU) Moderator: <i>Randy Lavin</i> Room: Colorado B		